

RESILIENCE TEAMWORK MULTICULTURAL SUCCESS BEGINS WITH US

WAINFLEET THOROLD SAFETY HOME HOPE EMPLOYMENT CANADA SECURITY Shelter Pelham NIAGARA FALLS INCLUSIVE PROSPERITY

FREEDOM IMMIGRATION CULTURE STRENGTH newcomers

Port Colborne WELLAND JOB BOARD St. Catharines

WELLAND HERITAGE COUNCIL & MULTICULTURAL CENTRE
 MULTICULTURAL NETWORK OF NIAGARA FALLS
 EMPLOYMENT SOLUTIONS

2021-2022
 ANNUAL GENERAL REPORT



The Welland Heritage Council and Multicultural Centre (WHCMC) provides newcomers and Canadian Citizens (community members) with services and programs that strengthen individuals, families, and the community, while creating a cultural awareness and understanding amongst all citizens. We assist all individuals to function with independence and dignity in society.

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PRESIDENT'S MESSAGE



*Ann
Simunic*

As president of the Welland Heritage Council and Multicultural Centre, I would like to thank the executive and the board of directors for their dedication. I wish to acknowledge the strong leadership of our Executive Director and the very talented staff who work tirelessly to provide encouragement and support to our clients; including newcomers, job seekers and employers during this trying time.

In this our 46th year of serving the community, we are proud to say that our agency will continue to provide quality programming and services, strengthening the needs of individuals, families and the community, while creating cultural awareness, providing advocacy and opportunities.

I would to thank the representatives and members of the various cultures for your continued support to the WHCMC. In our 46th year we will strive to work together to provide opportunities to celebrate our various heritage backgrounds where you can hear and see the wonderful talent we have in Welland that has originated from the different cultural groups. To all our volunteers thank you for your assistance, without your generous efforts WHCMC would not be able to execute what we do.

Remember **success starts with us**. In our 46th year and continuing forward, we will continue to provide quality service and program delivery for all.

FROM THE EXECUTIVE DIRECTOR'S DESK



*Janet
Madume*

Each new year brings with it new encounters! It is truly remarkable how we have adapted to new and innovative ways during the pandemic. Through the many challenges, we continue to serve our clients and engage with the community to achieve success.

This year, Welland Heritage Council and Multicultural Centre (WHCMC) introduced more virtual services to give clients the absolute best chance for success made possible through Ontario Trillium Foundation and United Way. They extended funding opportunities, allowing the organization to acquire the necessary tools to best equip our English as Second Language students and provided professional hybrid training excellence.

In addition, WHCMC has continued to engage with its funders and community partners, expanding its settlement and integration services virtually. The programs support the key areas vital for newcomers, immigrants, and Canadian citizens. With this solid support network, clients can be fully integrated even during unprecedented times. Respected for our strength in employment services, we have created a successful program that supports critical areas for addressing the gaps and ensuring clients are connected to great employers who allow individuals to grow within their organizations. We continued to ensure we provided the most relevant and accurate information possible to foreign-trained individuals despite the delays and closures of specific programs. Despite the current affordable housing crisis, we managed to pull through successfully finding accommodation for some of our clients.

Thanks to the combined efforts of a team of dedicated Board of Directors, staff, and community partners across the Niagara Region, we have significantly impacted the most vulnerable. We would not have succeeded without our funders and volunteers, who continue to be the beacon of light for our Centre and clients; thank you for another great year; truly, **success starts with us!**

HISTORY AND CONTINUED PARTNERSHIPS

Over the past **45 years**, the **Welland Heritage Council and Multicultural Centre** has helped thousands of immigrants overcome barriers to integration and has watched with pride as they build new lives for themselves here in Canada. Our greatest contribution to our community is to help immigrants gain the necessary skills to live and work in Canada, so that they can become successful participating members of our society. Many former clients are our valued volunteers helping to build a stronger, more culturally aware community. Our organization is a vital link to the economic growth of Niagara through assisting immigrants to settle in our communities and offering continuing support in their new endeavours in Canada. In recent years our services have expanded to include employment and entrepreneur supports for Canadians as well as newcomers.

The **Multicultural Network Services of Niagara Falls** started in 1995 as a satellite office and provides settlement services in Niagara Falls.

Our fundraising activities which we have not been able to have these past two years due to Covid-19, support needed programs and develop stronger partnerships within the business communities. Developing a more robust network with other organizations in the Niagara Region has proved to be our best strategy to continue providing quality services to this community's members.

In keeping with our philosophy of diversity and inclusion, our network of community partners encompasses the public, private, and non-profit sectors. All of the community's ethnic halls and cultural associations are partners of the Welland Heritage Council. We attend meetings within the Niagara Region inter-agency groups to share information and resources and discover ways to work more closely together.

Communication with our organizational members occurs both formally, through regular meetings, joint ventures, and partnerships, and informally, through the many working relationships we have developed over time.

MULTICULTURAL

NETWORK OF

NIAGARA

FALLS

EMPLOYMENT SOLUTIONS

PROGRAMS

Emergency

Shelter

ENGLISH AS A SECOND LANGUAGE

CANADA SUMMER JOBS

NIAGARA FOREIGN CREDENTIAL

RECOGNITION Niagara

PROGRAM Prosperity Initiative

Funding

Support

Covid-19

SETTLERS

COUSING

NOI AND IMMIGRATION

SETTLEMENT COUNSELLING AND IMMIGRATION SERVICES

We offer settlement services to ensure seamless and successful newcomer settlement and integration. Funded by the Ministry of Labour, Training and Skills Development, the Newcomer Settlement Program (NSP) provides information and referral, advocacy, needs based workshops and group sessions, one-on-one counseling, and other support to assist clients to pursue pathways of citizenship, increase their ability to enter and thrive in the Niagara Region, and to establish healthy connections in the community. During the pandemic, service delivery was modified to provide telephone and media-based means by which clients accessing services throughout our service area could be assured of safety and privacy. With the lifting of pandemic measures, more and more clients began to embrace the return to in-person service provision.

Settlement

#FAQFriday

Q: Can I transfer my driver's licence from another country to Ontario?

A: You may be able to exchange it for an Ontario driver's licence. The type of licence you can get depends on how much driving experience you have and if the country has a reciprocal agreement with Ontario. In some cases, you may have to go through the graduated licensing system.

2021/2022 SNAPSHOT

Unique clients served under NSP: 522

One-on-one services rendered in-person: 1975

Total services rendered via telephone: 1170

Workshops and info sessions: 28

Media-based services: 603



NIAGARA FOREIGN CREDENTIAL RECOGNITION PROGRAM

The Niagara Foreign Credential Recognition Program assists internationally trained individuals to re-enter their professions in Canada or a close alternative.

The program consists of 3 main parts: assistance with the foreign credential recognition process, career information, and the opportunity to apply for a loan for expenses such as required courses and licensing exams. We have a partnership with Meridian Credit Union to make this possible for newcomers who may not have an established credit rating in Canada. The loan helps newcomers to be able to re-enter their professions sooner, rather than having to work for years trying to save money to be able to complete their profession requirements.

In addition, the “Canadian Business for Internationally Trained Professionals” program is ready to be launched through Brock University’s Goodman School of Business to create another support for newcomers to be able to overcome barriers that could keep them from finding work that is commensurate with their education and work experience.

We completed 4 years of assisting nearly 300 internationally trained individuals and continue to encounter professions new to our program such as geological engineer, otorhinolaryngologist, and paramedic. Advocacy is an important of the program due to complex processes with regulatory bodies that frequently change and clients’ unique circumstances. Due to COVID-19 licensing exams were delayed, but some clients have now successfully become licensed in their profession and repaid their loans. A pharmacist, nurse, and dietician are some of the newly licensed clients we assisted. Some newcomers choose an alternative profession based on the labour market in Niagara and have achieved their employment goals.

We are grateful to all our community partners who have provided referrals and their wrap-around services to support our common goal of seeing newcomers to Canada using their valuable skills in the professions of their education and work experience. We are seeing an increase in clients served through this program with higher levels of immigration and the government’s efforts to reduce the backlog of applications as we come through the impact of Covid-19. We are grateful to our funder to be able to provide this service to newcomers to Canada in Niagara Region.



ENGLISH AS A SECOND LANGUAGE (ESL)

English as a Second Language (ESL) classes are offered to adults 18 years of age and older who are Refugee Claimants, Convention Refugees, Government Sponsored Refugees, Landed Immigrants, Permanent Residents, or Canadian Citizens. The classes are funded by the Ministry of Children, Community and Social Services through the District School Board of Niagara and in 2021-2022 were offered in Welland, Niagara Falls and Grimsby.

Classes run Monday to Friday, 9:00 to 2:00. We have levels ranging from pre-Canadian Language Benchmarks (CLB) to level eight CLB. We have two terms per year, from September to December, and January to June. At the end of each term, students receive a report card to show their performance in class. We administer summer school for students who wish to study in July. Summer classes run Monday to Friday, 9:00 to 12:00.

The lesson plans are prepared to cover the four language skills: speaking, listening, reading, and writing. We also focus on conversation and integrate what students learn in class to the real world by covering different themes during the year like health and safety, employment, adapting to Canadian culture, housing, and recreation including Canadian holidays. We teach students about the Canadian workplace culture and the language skills for success in the workplace.

The Covid-19 pandemic continued to impact our service delivery methods as we went through changing provincial guidelines. We continued to take the necessary measures to adapt and deliver services through online platforms as needed. In September of 2021 we were able to return to in-person classes in Niagara Falls and Grimsby locations, while adopting a hybrid model of sharing classroom space between our Welland classes. Students were excited and grateful to be able to return to classrooms and see their instructors and each other in-person.



EMERGENCY SHELTER

We promoted and taught self-reliance and improving housing stability by conducting our Rent-Ready workshops. These workshops were instrumental in preparing our clients on how to learn to budget, learn about renting costs, rights and responsibilities as a tenant or homeowner, etc.

We encouraged clients to do city tours; connecting our clients to housing specialists/properties for rent to help them find suitable and permanent housing, as many newcomers lack these connections and knowledge. We steadily progressed toward achieving this goal by creating a safe and secure learning environment where every opportunity for guidance was also an opportunity for learning for our clients on their path towards self-reliance and finding a suitable home to meet their needs for the long term.

The success of the NPI program fell directly upon the hard work of both our coordinator and our clients. Through the use of our available resources and community connections, we were able to help our clients grow into self-sufficiency and independence. Throughout the year we responded to emergency situations and provided temporary housing for those clients.

We provided them with the right tools and information to get them back to a place of success and comfort.

Regardless of their specific situation we provided them with the resources necessary for them to learn their rights and responsibilities as well as the connections available to them within our community so that they may become independent and successful in their journey.

We were able to secure housing for 13 Families and 42 Individuals, overall we serviced 130 clients. We have learned through follows ups and remaining in touch with our clients that all of them have remained housed.

Through the Ontario Trillium Foundation we received funding to completely renovate our shelter kitchens. Our old kitchens were outdated and were beginning to lose functionality. Thanks to the funding, we were able to not only make our kitchens a more comfortable and useful space, but we also were able to maintain a standard of living for our clients that is representative of the times we live in.



COVID-19 SUPPORT FUNDING

Ontario Trillium Foundation Resilient Communities Fund: With these funds we were able to provide technology supports to clients through the procuring and disbursing of laptops to continue studying English with our English as a Second Language Classes (ESL) online and adapt to our new required way of teaching and learning, as well as contribute towards the replacing of our fire safety panel located in our emergency shelter. We were able to provide a Project Coordinator to work 7 hours per week to provide the clients with the training they needed to use their laptops safely and effectively to access the new learning system and acquire online skills to prepare for their future careers at the same time. Moving our ESL classes online enabled us to meet health and safety requirements while being able to continue to meet our service delivery requirements.

Emergency Community Support Fund

Niagara Community Foundation - Shelter Building Safety and Learning Access: This project provided newcomers to Canada living in our emergency shelter with internet access and a laptop to continue their education; and safety items that needed to be addressed which included our fire safety panel, new beds, and ventilation system cleaning, since we could not fundraise for the emergency shelter with COVID-19.

United Way - Emergency Shelter Needs and Office Preventive and Corrective Maintenance: Thanks to this funding we were able to provide staffing support for the settlement worker conducting outreach support to newcomer and refugee individuals and families and an intercom to reduce contact due to COVID-19. Newcomers to Canada can lack community connection and information, so our settlement worker provided health, school, and housing information during COVID-19. The installation of an intercom system at our front office door provided an extra level of safety to our staff. While closed to the public, clients still arrived at our door and we also received daily deliveries. The intercom allowed us to assist clients without in-person contact and ask screening questions to delivery personnel before interacting face to face.



CANADA SUMMER JOBS

The Canada Summer Jobs program is sponsored through Service Canada and enabled us to hire two students in the summer of 2021 to assist the work of the Welland Heritage Council and Multicultural Centre. One student supported the Employment Solutions program and worked at our Ontario Road location; the other student worked at our 26 East Main St. location. Students were permitted to work from home one day per week like staff to minimize the number of people in the offices.

The Youth Development Coordinator supported the Welland Heritage Council and Multicultural Centre by creating a manual for newcomers to Canada on important topics, such as how to dress in the winter, for our settlement team to give to new clients.

The Client Data Coordinator supported our Employment Solutions team with client services and researching needed information for presentations. She ended up being hired on staff a few months after her contract finished, one of the hoped-for outcomes of the Canada Summer Jobs program.

Our summer students served with excellence, and we were glad we could provide them with employment experience in a non-profit setting.



EMPLOYMENT SOLUTIONS

Employment Ontario funds Employment Solutions in partnership with Fedcap Canada (Service System Manager for the Hamilton-Niagara) through the Welland Heritage Council and Multicultural Centre. We operate two locations in Welland at the Seaway Mall and the Rose City Plaza. Employment Solutions offers free assistance with our clients' job search, resume development, skill building and service referral to other community agencies.

Job searching is never easy, especially in this time of uncertainty. It's confusing and, many times, disappointing. We at Employment Solutions work by a "Client First Approach" to our service to help lower our client's stress, set clear goals and, of course, work through any difficulties in their job search.

Finding a job for a client is great, but it may not be the ideal solution for that client. That's why our team of trained staff will provide an assessment to see if a referral to another community agency, Better Jobs Ontario (previously Second Career), or other forms of development are the right solutions. We sit down with our clients and take the time to understand their goals and needs, and then provide a customized approach to successfully help them achieve their employment goals.

In addition, Employment Solutions helps Niagara's employers with their job postings, applicant screening, setting up interviews, and job fairs. Many of the employers we work with are smaller businesses and really benefit from our free services. These strong relationships with employers give our clients an advantage when applying for the jobs they want. We pride ourselves on our strong reputation in the community with our employers and community partners. One of the important areas that we help with is the Training Incentive Placement Agreement (TIPA). Employment Solutions was able to dispense more than \$93,000 to forty contracts.

Employment Solutions also administers the Canada Ontario Job Grant which is funding provided by the Province of Ontario and the Government of Canada. The Canada Ontario Job Grant provides funding to employers in Niagara to train new and current staff with new skills and certifications. These trainings often lead to promotions and pay increases for the participants and helps Ontario move towards the highest skilled workforce in Canada. In the year 2021-22, we distributed over \$63,000 in funds to nine employers in Niagara to help develop their team. Call us if your team is looking to upgrade their skillset.

EMPLOYMENT SOLUTIONS CONTINUED

Highlights from this fiscal year:

It's a matter of fact that we had the COVID restrictions applied for most of the year, yet:

- We conducted an in-person Job Fair at the Seaway Mall which was very successful. More than 10 employers participated, and 75 clients attended and many got hired on the spot.
- Hundreds of people accessed our two locations to use our services, gain resources or use our computers for their job search.
- Employment Solutions improved its website this year to provide our clients better access to our services online.
- Employment Solutions Overall Service Quality is above the provincial average.
- Customer Satisfaction is very high for both offices.
- We served almost 300 clients throughout the year. Almost 40% of them achieved their employment goals.

IN PERSON*



MULTI
EMPLOYER
JOB FAIR

WE CAN'T WAIT TO SEE YOU!

Wednesday October 6th 2021
10am to 3pm
Where: Seaway Mall Centre Court

Featured Employers:
Kumon Math and Reading Centre
Seasons Retirement Communities
Infinity Jewellers
EMV
HBL Home Maintenance
Hair Hunters
Laparnaco
ASW
Wireless Wave
Community Support Services of Niagara

More Employers to be added soon daily
Check our more information at www.employment-solutions.org

*MASKS REQUIRED IN COMPLIANCE WITH PUBLIC HEALTH ORDERS



Our
Job Board
is waiting for
YOU
What are you waiting for?

MULTICULTURAL NETWORK OF NIAGARA FALLS

Settlement Services

We offered media and telephone based settlement services to meet the needs of newcomers in Niagara Falls. As a response to the pandemic, we modified our service delivery so that clients accessing services could be assured of safety and privacy. We also brought services to Niagara Falls newcomers by regularly using Zoom to present information and orientation to our ESL students in Niagara Falls. Funded by the Ministry of Labour, Training and Skills Development, the Newcomer Settlement Program (NSP) provides information and referral, advocacy, needs based workshops and group sessions, one-on-one counseling, and other support to assist clients to pursue pathways of citizenship, increase their ability to enter and thrive in the Niagara Region, and to establish healthy connections in the community.

BLACK HISTORY MONTH

**WELLAND
DRAGON BOAT
FESTIVAL**

EVENTS

Ladies' Night Out

WELLAND MULTICULTURAL FESTIVAL

**WORLD BALL
INTERNATIONAL
WOMEN'S
DAY**

EVENTS AND FUNDRAISERS

The Welland Heritage Council was not able to hold these events in 2021, some of which raise funds to support our agency and the needs of the Emergency Shelter and its occupants, and some that bring our community together in celebration of the cultures represented in our community. We look forward to the safe return of these events, please stay tuned to our website in 2023!

Ladies Night Out FUNraiser – May: This event Includes vendors, dinner, silent auction, raffles, and door prizes at The Croatian National Home. Ladies gather for an elegant and fun night out with family and friends for a great cause!

Dragon Boat Festival – June: The Welland Dragon Boat Festival takes place at the world class Welland International Flatwater Centre. Teams sign up to participate in a day of races culminating in the awards ceremony. Food vendors as well as other vendors sell products and services. Volunteers are appreciated! The festival is an excellent way for us to reach out to the community, with free admission and no experience required to enter a team.

World Ball - June: The World Ball is held at a cultural hall and features a parade of flags carried by youth representatives of each cultural group and a full-course meal, followed by a DJ and dancing. It's a great celebration of the cultures in our community!

Welland Multicultural Festival - June: The event provides an afternoon of cultural entertainment at Merritt Park along with cultural food and partnering with the Rose Festival Days in the Park, the Welland Museum, and CEED of Hope to provide activities including Indigenous cultural demonstrations.



INTERNATIONAL WOMEN'S DAY

On March 8 we celebrated our 18th Annual International Women's Day event online for a second year due to the continued presence of COVID-19 in our community. Every year the newcomer men and women who attend honour the achievements of a woman who came to Canada, whose story then inspires the other newcomers in attendance that they can succeed as well. Through our event's newspaper publicity, the community learns about these success stories as well.

Our event began with an explanation of the origin of International Women's Day, followed by our inspirational speaker Emily Kovacs, the Executive Director of Niagara Folk Arts Multicultural Centre. Her message acknowledged current challenges with the war in Ukraine, so close to Romania where she is originally from and has family helping people, and called for celebration of women's resilience and can-do attitude.

Our International Woman of the Year for 2022, Karina Kufta, came to Canada from Romania in 2014. After starting in our ESL classes she became employed at our organization as a Settlement Counsellor. Through this experience, she was inspired to embark on her current post-secondary studies in social studies and hopes to be back at WHCMC after completion of this mission! She speaks English, Spanish, Romanian, and Hungarian. She also volunteers time to the Welland Heritage Council and Multicultural Centre, all while being a mom to young children.

Our Executive Director Janet Madume presented the trophy to Karina. The trophy is inscribed with our winners' names and remains at our centre throughout the year.

After the trophy presentation Janet expressed congratulations to all the women who joined in our International Women's Day celebration.



BLACK HISTORY MONTH

This year's Black History Month celebration with the theme "February Forever" took place online with a series of events and was featured in our local newspaper. On the morning of Feb. 2, successful entrepreneur Crystal D'Cunha welcomed everyone to the kickoff event. Our Executive Director Janet Madume acknowledged that some conversations would be difficult, yet an opportunity to spotlight and celebrate achievement. Local politicians supported and spoke, including Niagara Regional Chair Jim Bradley, local MP Vance Badawey, MPP Jeff Burch, and Welland Mayor Frank Campion. Janet introduced Emily Radcliffe, a fourth-year student in arts and business at the University of Waterloo who wrote and sang her song "The Boulder and I" in response to the play "Madness with Rocks". Fellow Waterloo student Kim Madume who collaborates with Radcliffe on a podcast, recited an insightful spoken word piece. George Mora recited a poem by Kenny Gwena while Kenny responded. Kenny spoke about a road rage incident he had been involved in and provided powerful reflection.

Other events hosted through the month included:

- Feb. 9, from noon to 1 p.m. — An hour with Dr. Christopher Taylor, Kimberly Madume, and Emily Radcliffe on CBC Radio Station
 - Feb. 16, from noon to 1 p.m. — Panel Discussion focusing on Black, Health, and Finances with Meridian Credit Union staff
 - Feb. 23, from noon to 1 p.m. — Panel Discussions continued with Kim Madume and Dr. Christopher Taylor, University of Waterloo
- All funds raised from this event are used for scholarships for the post-secondary education of youth in Welland.



HIGHLIGHTS

2021 - 2022 REFLECTIONS

We were grateful to be able to continue providing all our programs to clients while continuing to navigate the constantly changing landscape of COVID-19 and to see clients continue to arrive to our community, receive services and achieve their goals.



2022-2023 LOOKING FORWARD

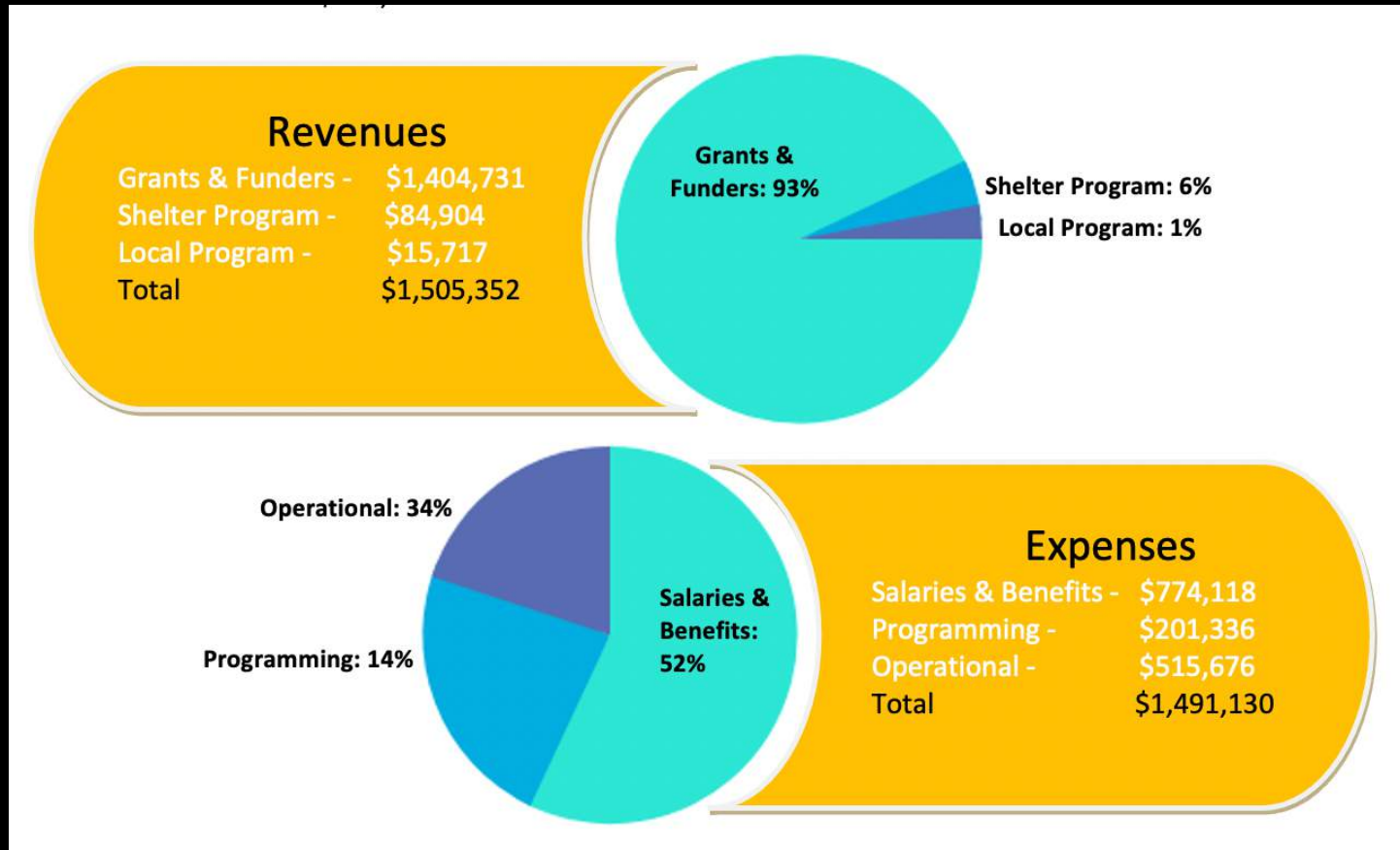
We are now seeing the anticipated influx of newcomers to Canada and are ready to provide services to support their success, as well as support the recovery of local business employers and employees seeking meaningful employment.



FINANCIALS

THE WHCMC SUMMARY OF FINANCIAL POSITION AT THE END OF FISCAL YEAR 2021-2022 IS AS FOLLOWS

TOTAL ASSETS: \$396,414



THANK YOU

TO OUR FUNDING PARTNERS:

Government of Canada

District School Board of Niagara

Ministry of Labour, Immigration, Training and Skills Development

Service Canada

FedCap Canada

Ontario Trillium Foundation

Employment Ontario

Niagara Region - Niagara Prosperity Initiative

Meridian Credit Union

City of Welland



An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario



BOARD OF DIRECTORS

Thank you to our Board of Directors who volunteered extensive hours to govern this organization and make decisions to assist with all our extensive programs in Welland and Niagara Falls.

Executive

President: Ann Simunic

Vice President: Michelle Allenberg

Treasurer: Margita Galat

Secretary: April Jeffs

Directors

Michael Charles

Debi Anderson

Christine Clarke Davis

Paula Esposito

Toni Tosti

THE TEAM

Thank you to our staff for going above and beyond the call of duty, for your dedication and loyalty to the organization, its programs and the clients who gain knowledge through sharing your expertise.

Executive Director: Janet Madume

Financial Coordinator: Tanya Bouchard

ESL Teachers: Elham Meleka, Sherry Main, Alysia Felker-Penner,
Kate Agar

ESL Coordinator: George Mora

Settlement Counsellors: Kenneth Gwena, George Mora, Karina Kufta

Housing Coordinator: George Mora

Niagara Foreign Credential Recognition: Lori Webster

Social Media Strategist: Kelsie Chasse

Canada Summer Jobs Students 2021: Amy Stricko, Hanna Puffer

Employment Solutions Program Manager: Kelly Jones/Abdullah Rophael

Program Supervisor: Ina Dziarkach

Employment Advisors: Ina Dziarkach, Lindsay Burns, Catherine MacKay,
Emelia Keay, Abdullah Rophael

Job Developers: Maja Dobric, Fiona Hodgetts, Emelia Keay

Administrative Coordinators: Licia Sabatini-Burrows, Tasha Rodriques

TO OUR MEMBERSHIP COUNCIL

Canadian Slovak League • Casa Dante Lodge 19 • Club Rheingold • Francophone Group • Croatian National Home • Hungarian Self Culture Society of Welland • Romanian Group

TO OUR VOLUNTEERS

Volunteers are an integral part of all services and volunteers have been generous with their time. They have been very committed to all of our programs and events.

TO OUR SPONSORS AND PARTNERS

Bowes IT Solutions • Brock University • Canada Revenue Agency • Canadian Mental Health Association • Canadian Tire Store • Centre de Santé Communautaire • CERF Niagara • CEVAW Member Agencies • City of Welland • Community Living • District School Board of Niagara • École Secondaire Confédération • Employment Help Centre Beamsville, Grimsby, Smithville • Fort Erie Chamber of Commerce • Fort Erie Multicultural Centre • Fort Erie Native Friendship Centre • Good Shepherd • Greater Niagara Chamber of Commerce • Habitat for Humanity • Job Gym • John Howard Society • Literacy Link • Meridian Credit Union • Metis Nation of Ontario • Niagara Catholic District School Board • Niagara Chapter-Native Women • Niagara College • Niagara Community Legal Clinic • Niagara Employment Help Centre • Niagara Falls Chamber of Commerce • Niagara Falls Public Library • Niagara Folk Arts Multicultural Centre • Niagara Peninsula Homes • Niagara Region • Niagara Women's Enterprise Centre • Niagara Workforce Planning Board • OnDemand Staffing • Ontario Council of Agencies Serving Immigrants • Open Arms Mission • Port Cares • ProKids Program • Port Colborne/Wainfleet Chamber of Commerce • Red Cross • Rose City Kids • Salvation Army • Scotiabank • Seaway Mall • Sofifran • St. Vincent de Paul • The Hope Centre • The Residence and Conference Centre • Thorold Public Library • Venture Niagara • Welland Downtown BIA • Welland International Flatwater Centre • Welland Museum • Welland/Pelham Chamber of Commerce • Welland Public Library • Niagara This Week • Welland Rose Festival • Welland Rotary Club • Welland Tribune • Wesley-Robins Retirement Village • Workplace Safety Group • YMCA Niagara • Youngs Insurance Brokers...and the many, many businesses and social agencies who contribute their time to our workshops, and who donate prizes or monetary gifts for our events.

TO THE CITIZENS OF WELLAND

Who continue to participate in our fundraising events and who share in the experience of meeting, welcoming and appreciating the talents and skills that our country's newest citizens and Canadians bring to our community.

Thank you for contributing to the success of our organization and helping us make dreams a reality for both newcomers and Canadian Citizens.



Welland Heritage Council and Multicultural Centre

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